

What others have said about us

"You met my needs and didn't leave me out on the streets"

"You went out of your way to help me. I am eternally grateful"

"Since I have been receiving support I haven't re-offended"

"Now I can see my life going on to better things"

"Having support has made the transition into independent living easier as I know if anything goes wrong I can call my support worker"

"I felt like I was on the ropes and about to go down for good... I am now completely back on my feet"



This publication is available in large print, audio tape, CD and Braille. Help is also available for people who require information in other languages. Please call us on **0300 123 9121** if you require one of these services.



The SupportAlliance

Creating Opportunities



Who are we?

The Support Alliance is a partnership of 7 highly experienced housing support providers. These are:

- Alliance Living
- Second Step
- Richmond Fellowship
- Freeways
- Brandon Trust
- Chapter 1
- Elim HA

Our support staff use their knowledge and skills to give you control, freedom and choice over your life.

The Support Alliance service is funded by North Somerset Council.

What kind of help do we offer?

Our service is for people living in North Somerset. We provide the help and support that you need to help you live safely and independently in your own home.

Some examples of the things we help with are listed below:

- Making choices about your housing situation
- Helping you to settle successfully into a new home – for example, finding furniture, household items and setting up utility accounts
- Developing skills so that you can manage in your home
- Claiming relevant welfare and other benefits / grants
- Getting aids and adaptations for your home
- Dealing with rent arrears and other debt problems
- Accessing other services that you need – for example, health, social care, or specialist debt advice services
- Accessing education, training and employment opportunities

Who is the service for?

We provide support to:

- People who are struggling to live safely and independently in their own homes
- People who are homeless or about to be homeless

How do I apply?

You [or someone else helping you] can phone us on:

Tel **0300 123 9121**

You can also contact us by email at:

supportalliance@alliancehomes.org.uk

Or visit our website: **www.supportalliance.org.uk**

If someone else is contacting us on your behalf, you must agree to this.

Community Drop-ins

If you want help to apply for support you can drop in to a local community venue where a support worker will be able to help you. Please see our leaflet on Community Drop-ins for more details.

Will I have to pay for your help?

Your support will be free for 6 months. If you still need support after 6 months, your financial circumstances will be reviewed to see whether you need to pay for support. If you are on a low income it is unlikely that you will have to pay anything.

