



This information is available in large print, on audio CD and in other languages on request. If you require any of these services please contact us on: 03000 120 120

Cantonese

此信息來自您的土地所有人--- 東薩默塞特住房局 (Alliance Homes), 關於您的意見, 稱讚或投訴。 如果需要翻譯, 請告知您當地的住房辦公室。

Vietnamese

Đây là thông tin từ bên cho thuê nhà, Alliance Homes, về nhận xét, góp ý hoặc phàn nàn của bạn. Nếu cần bản dịch, vui lòng liên hệ văn phòng nhà trong khu vực của bạn.

Turkish

Bu ev sahibiniz Alliance Homes Konutlarının yorumlarınız, övgüleriniz veya şikayetlerinizle ilgili bilgilendirme dokümanıdır. Tercüme edilmesini isterseniz lütfen bölgenizdeki ofise danışın.

Russian

Это информация от Вашего арендодателя, Alliance Homes, о том, как Вы можете высказать Ваши замечания, благодарности или жалобы. Если Вам нужен перевод, пожалуйста, обращайтесь в жилищный офис Вашего района.

Bosnian

Ovo su informacije koje obezbeđuje vaš stanodavac, kompanija, Alliance Homes o vašim komentarima, pohvalama i pritužbama. Ako želite prijevod, obratite se svojoj lokalnoj kancelariji za iznajmljivanje stanova.

Portugese

Esta é uma informação do seu senhorio, Alliance Homes, acerca dos seus comentários, saudações ou reclamações. Se necessitar de tradução, solicite-a junto do gabinete de habitação da sua área.

Polish

To jest informacja ze strony wynajmującego Państwa domu czy mieszkania, Alliance Homes na temat Państwa uwag, pozytywnych spostrzeżeń oraz skarg. Jeżeli Państwo życzą sobie tłumaczenia, proszę zwrócić się do najbliższego biura terenowego.

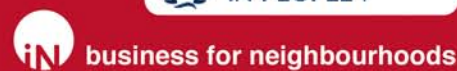
Stronger communities,
Better homes, smarter business



Step Up Project



NSAH (Alliance Homes) Ltd trading as Alliance Homes with charitable status.
Industrial and Provident Society registration number 29804 R. Tenant Services Authority registration number L4459.
Registered office: NSAH (Alliance Homes) Ltd, 40 Martingale Way, Portishead BS20 7AW.



Step Up

Q What is Step Up all about?

A Step Up is a project for young care leavers up to the age of 25. The project enables a care leaver to stay in one of our furnished flats for up to 13 weeks and during this time, aims to provide life skills and tenancy awareness.



Q What support is available?

A The Step Up project provides support with:

- Cooking
- Cleaning
- Menu planning and shopping
- Budgeting
- Tenancy obligations
- Health advice
- Education advice
- Job opportunities

Q How does the project work?

A You will first be allocated your own Step Up Project Worker and support will be tailored to your individual needs. A support plan will be drawn up which identifies goals to be worked towards on a regular, ongoing basis.

As the aim of Step Up is to try to give you a realistic view of life in your own tenancy, you will be responsible for all the bills in the property. Although this may sound a bit daunting at first, your Step Up Project Worker will visit you on a weekly basis to help you budget your income for bills and monitor payments, so if difficulties arise they can assist you without delay.

Towards the end of the 13 week period a meeting will be held between you, your Step Up Project Worker and Leaving Care Personal Adviser to discuss your progress and explore suitable move-on accommodation. Please be aware that any support given through the Step Up Project is in addition to the support you will receive from your Leaving Care Personal Adviser.

Q How do I apply?

A If you are interested in the Step Up Project, please speak to your Leaving Care Personal Adviser who will help you complete a referral form. Alternatively, you can contact the Floating Support Team on **03000 120 120** where a Support Worker can help you with the form.

Once we have received your referral we will arrange for a Support Worker to meet with you to make a full assessment of your needs. If you are still interested in the service and you meet the criteria, a Step Up Project Worker will begin to make arrangements with you to move in to one of the flats. You will of course be informed of any waiting time.

For more information, please contact the Floating Support Service on tel: **03000 120 120** or email: kristal.shaw@alliancehomes.org.uk

