### What others have said about us

With help from Alliance Homes I am back on my own two feet, my son and I are having a better life too. (Service Quality Survey)

Thank you to all the wonderful carers who look after our mum and help to keep her happy and safe in her own home.

**66** I have had over the years 2 regular carers, both have been excellent. I think the secret of this, is that we have time to get to know each other.

(Service Quality Survey)







This publication is available in large print, audio tape, CD and Braille. Help is also available for people who require information in other languages. Please call us on **0300 123 9121** if you require one of these services.

Alliance Living Care Ltd is a private limited company registered in England (No. 04164129). Registered office: 40 Martingale Way, Portishead, BS20 7AW

www.alliancelivingcare.org.uk





# Helping you achieve the life you want



### Who we are

Alliance Living Care is a home care agency and is able to offer a high quality, friendly and professional home care service that is designed around your needs, helping you achieve the life you want.

Sometimes, staying independent in your own home can be difficult for a variety of reasons, but Alliance Living Care can help. We offer a care package that is tailored to your specific needs.

### What we offer

As well as delivering care on behalf of North Somerset Council, we also offer private home care services:

- Personal care
- Bathing and washing
- Housework and laundry
- Shopping
- Cooking
- Care at night
- Sitting Services
- Wellbeing Calls
- Outings



All of our services are available around the clock, every day of the year and our fees are extremely competitive.

## Our commitment to you

We will make sure that we:

- Provide safety in your home
- Supply staff that care
- Only employ trustworthy people
- Be reliable and on time
- Always respect your needs



### **Ensuring our quality**

Alliance Living Care is regulated and inspected by the Care Quality Commission (CQC) and North Somerset Council. All staff have an enhanced DBS check (Disclosure and Barring Service, previously known as the Criminal Records Bureau or CRB).

# How do I apply?

Please call us on **03000 121 447** to arrange your free care assessment, which we will do in the privacy of your own home.

Our Alliance Living Care office is located at 40 Martingale Way, Portishead BS20 7AW and open from 08:30 – 16:30.

